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Can I send text messages from my VOIP phone?

Yes! Well, sorta. You can send messages that appear to have come from your VOIP phone, but you need a computer to act as the sender and receiver of the text messages. Its an easy application to set up and it is very inexpensive. If you would like to send reminders to your clients or patients, drop us a line to get started.

Tricky Scammers -

A customer sent us a scam email that appeared to have come from a work contact. The sender name was right, but the email address was not. The content read, "I'll need you to help take care of a task, Kindly let me know if you are available to do so. P.S: I'm busy at the moment and can't talk but will lookout for your reply." Scammers do this so you are deterred from contacting the alleged sender.

The second email read, "I need you to purchase some gift cards which are to be sent out in about 45mins or let me know how soon can you arrange them so I can tell you what product and denomination would be needed? If you can't get this done, copy who can when responding." Tricky. The run-on sentence is usually a good indicator of something fishy, but the sudden and urgent need of gift cards is the real telling factor. Gift cards are virtually untraceable once sent; they are basically free money to whomever holds them.

Unless your business transacts its affairs in gift cards, be very wary of these scams—and always verify purchase requests with the sending party.

Holiday Messages Reminder

As we head in to holiday season (it will be here before you know it), don't be the one waiting until the last minute to record your seasonal phone greeting. Plan your holiday hours and messages and record the scripts ahead of time so we can implement your changes in a timely fashion.

*"Nature's first green is gold,
Her hardest hue to hold.
Her early leaf's a flower;
But only so an hour.
Then leaf subsides to leaf.
So Eden sank to grief,
So dawn goes down to day.
Nothing gold can stay."
— Robert Frost*

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